External Social Media Policy

Acceptable Use

The San Francisco Sheriff’s Office (SFSO) maintains social media channels, including Facebook, Twitter, Instagram, Vimeo, LinkedIn and Nextdoor, as a limited public forum to share news and relevant topics with community members. We welcome appropriate contributions and comments to our social media channels related to the SFSO, its work and its postings. The opinions expressed by others on our social media channels do not reflect the opinions of the SFSO.

To report a crime, call 911 in an emergency and 311 for a non-emergency. Do not use our social media channels to report a crime.

Posting information related to a crime on our social media channels, may publicly identify you as a witness. In some instances, this may result in a subpoena or possibly endanger yourself or others.

“Friending” or “following” a citizen by the SFSO and/or an SFSO officer does not indicate an endorsement of that citizen’s actions or comments.

Moderation of Third Party Comment

The SFSO requires that posts to our social media channels adhere to the individual channel’s Community Standards Rules. Posting on SFSO social media channels constitutes acceptance of these terms. The SFSO reserves the right to remove and/or block submissions that contain:

- Profanity and vulgar or abusive language
- Threats of violence
- Comments that disparage an individual or groups of people based on race, gender, sexual orientation, religion or ethnic background
- Sexual content or links to sexual content
- Sensitive or personally identifiable information (including information that could compromise individual or public safety or ongoing investigations)
- Spam or links to other sites
- Statements advocating illegal activity
• Statements promoting particular services, products or political organizations/candidates
• Content infringing on copyrights or trademarks
• Personal identifiable medical information
• Content unrelated to the subject matter of the SFSO’s posts
• Duplicate posts by same commenter.

Public Records Law

SFSO social media channels are subject to applicable public records laws. Any content maintained in a social media format related to SFSO or San Francisco City business, including communication posted by the SFSO and communication received from citizens, is a public record. For public records request/SF Sunshine request, please email sfso.foia@sfgov.org.

For more information about the SFSO, visit sfsheriff.com.

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